



PUT YOUR KITCHEN ON AN ENERGY DIET



Spending a lot of personal energy in the kitchen this Thanksgiving? Below are some energy- and money-saving holiday cooking tips:

- Tempted to sneak a peek or taste? Don't let heat escape. Keep the oven door closed while cooking.
- Use smaller appliances, such as microwaves, toaster ovens, slow cookers and electric skillets, when possible. These types of appliances use about 33% less energy than an oven.
- Grill your turkey outdoors to conserve energy.
- Before cooking, clean stovetop burners and reflectors to ensure efficient heat distribution.
- Limit opening your refrigerator and freezer since refrigeration is among the largest energy consumers in households.

Visit [OUC.COM/WaysToSave](https://www.ouc.com/WaysToSave) for more tips to save on your utility bill.

HELP A FAMILY IN NEED

During this holiday season, you can make a meaningful gesture by assisting individuals facing financial difficulties through the gift of covering their utility bills.

Through OUC's Project CARE, for every dollar you donate, OUC contributes two. So, your \$10 donation could easily mean \$20 for a struggling family.

To contribute, log in to your myOUC account, choose Billing & Payment option, click on Project CARE, and select the Enroll in Project CARE button.



To learn more, visit [OUC.com/ProjectCARE](https://www.ouc.com/ProjectCARE).



FREE IN-HOME ENERGY AND WATER AUDITS

Take advantage of OUC's FREE In-Home Energy/Water Conservation Audits to learn if your energy and water use is efficient, and discover improvements to lower your utility bill. More at [OUC.com/energyaudit](https://www.ouc.com/energyaudit).

JOIN US FOR A CAPTIVATING JOURNEY THROUGH HISTORY!

We're celebrating 100 years of reliability and you're invited to the Orange County Regional History Center for **FREE** on Saturday, December 9. Explore a special OUC100 display, experience the rich tapestry of our community's past, and discover fascinating stories that have shaped our history. Plus, enjoy family-friendly activities from 10 a.m. – 3 p.m. inspired by OUC history throughout the museum. Mark your calendar and make history with us!

Date: December 9

Location: Orange County Regional History Center - 65 E Central Blvd., Orlando, FL 32801

Time: 10 a.m. – 5 p.m. **Admission:** FREE

OUC100
A Century of Reliability

GET A REBATE WITH AN ENERGY EFFICIENT HEAT PUMP

As temperatures drop, inefficient HVAC systems can make your electricity bill higher. Upgrading to an energy efficient heat pump brings savings and could qualify for an OUC residential rebate.

OUC offers \$90 to \$1,630 in rebates to electric customers who install heat pumps with a 15 Seasonal Energy Efficiency Rating (SEER) or greater. Upgrading to a 15 SEER or higher unit from a 10 SEER system could result in an annual energy savings of up to 33%.

To apply, visit [OUC.com/Rebates](https://www.ouc.com/Rebates).



2022 WATER QUALITY REPORT

Learn more about H2OUC via the 2022 OUC Water Quality Report at [OUC.com/wqr2022](https://www.ouc.com/wqr2022).
En español [espanol.ouc.com/wqr2022](https://www.espanol.ouc.com/wqr2022).

Great-Tasting Tap Water
H2OUC
www.ouc.com

CUSTOMER SERVICE HOLIDAY HOURS

OUC's Customer Service will be closed the following days:

- Thanksgiving, Nov. 23
- Thanksgiving Friday, Nov. 24
- Christmas, Dec. 25
- New Year's Day, Jan. 1



OUC'S TEAM AID IN POWER RESTORATION AFTER HURRICANE IDALIA

Following Hurricane Idalia's impact to Florida's Big Bend, OUC deployed 18 line technicians and a fleet mechanic, on August 30. For 10 days, the team provided power restoration assistance with the City of Tallahassee Utilities and Tri-County Electric Cooperative (TCEC) in Greenville, 40 miles west of Tallahassee.

Read more about it at [OUCblog.com](https://www.ouc.com/blog).



Para ver toda nuestra información en español, por favor visite [espanol.ouc.com](https://www.espanol.ouc.com).

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