



FALL IN LOVE WITH THESE ENERGY-SAVING TIPS

LEARN HOW TO LOWER YOUR BILL AND SAVE MONEY

Although fall's just around the corner, it's still hot outside. And when it's hot, it's tempting to blast the A/C. However, you may not realize how much energy it takes to stay cool indoors.

At OUC, we know that high energy bills can put a strain on your budget. Follow these energy- and money-saving tips to lower your energy use and your bill.

- **USAGE DASHBOARD** – Access this tool in your myOUC online profile to monitor your hourly and daily energy usage.
- **HOME ENERGY AUDITS** – Schedule a FREE home energy audit with OUC and let us help you identify cost-saving changes around your home.
- **REBATES** – Familiarize yourself with current rebate options for any home efficiency upgrades. OUC can help you identify options that will save you money.



Need Financial Assistance with Your Bill?

OUC offers several assistance and payment options to support our customers. Learn more at [OUC.com/assistance](https://www.oucreliableone.com/assistance).

SECOND RATE DECREASE APPROVED

Total net average savings of \$15/month for OUC 1,000 kWh residential customers.

In August, OUC—The *Reliable One*'s Board of Commissioners voted to decrease the electric retail price by 1.5%. The average residential customer using 1,000-kilowatt hours can expect savings of approximately \$2/month in Orlando/ Orange County and \$2.08/month in St. Cloud/Osceola County.



This is the second electric decrease in just four months, for a total net average savings of \$15/month for OUC 1,000 kWh residential customers.

The decrease will take effect October 1, 2023, pending PSC approval.

Learn more [ouc.com/connected](https://www.oucreliableone.com/connected).

RELIABILITY UPGRADES TARGET TWO AREAS

OUC recently completed electric distribution system upgrades to improve grid reliability for customers in two Orlando communities.

Five circuits near Conroy Road by the Mall at Millenia and Azalea Park were outfitted with a self-healing, Smart Grid technology called FLISR ([Fault Location, Isolation, Service Restoration](#)). FLISR automatically reconfigures the

flow of electricity after a service interruption, or fault, occurs so fewer customers are impacted by an outage. The system also locates the fault area, helping crews save time finding and repairing damaged power lines. Trees interacting with overhead power lines often cause power outages, although sometimes only momentarily.

Two circuits serving MetroWest will be equipped later this year



Steve Casios (left), Sr. Distribution Engineer, and Fabian Richards, Manager of Distribution Planning and Reliability Engineering, check a FLISR control unit installation.

and Pershing, Holden Heights, Orwin Manor and northwest St. Cloud will be upgraded in 2024.

MAKING EV CHARGING MORE ACCESSIBLE THROUGHOUT ORLANDO

The grand opening of the Robinson Recharge Mobility Hub in downtown Orlando on July 25 signaled a giant leap forward in OUC's efforts to increase electric vehicle (EV) use as part of its pledge to reduce CO2 emissions.

The site, located at 129 W Robinson Street, includes six 240-kilowatt (kW) and 14 120kW Level 3-rated chargers

capable of recharging all makes of EVs. Recharge hubs help reduce concerns EV drivers may have about finding a convenient location to charge.

The \$2.9 million project was partly funded by a \$500,000 grant that partners OUC, Power Electronics, the City of Orlando and Orange County secured from the Florida Department of Environmental Protection.



From left, Orlando Mayor Buddy Dyer, City Commissioner Regina Hill, OUC General Manager & CEO Clint Bullock, City Commissioner Patty Sheehan, and OUC Board President Britta Gross officially cut the ribbon for opening of the new EV hub.

2022 WATER QUALITY REPORT

Learn more about H2OUC via the 2022 OUC Water Quality Report at [OUC.com/wqr2022](https://www.ouc.com/wqr2022).
En español [espanol OUC.com/wqr2022](https://www.ouc.com/wqr2022)

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OUC100 THROWBACK — WE'RE CELEBRATING 100 YEARS OF RELIABLE SERVICE WITH A LOOK BACK INTO OUC'S HISTORY.

OUC WELCOMES VISITORS TO ORLANDO. As Orlando's population grew in the 1950s and '60s, so too did the popularity of all-electric homes. Pictured left is a billboard advertising OUC's electric services with the tagline "Live Better Electrically."

Immerse yourself in OUC's history at [OUC100.com](https://www.ouc.com).

Para ver toda nuestra información en español, por favor visite [espanol.ouc.com](https://www.espanol.ouc.com).

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ORLANDO UTILITIES COMMISSION

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