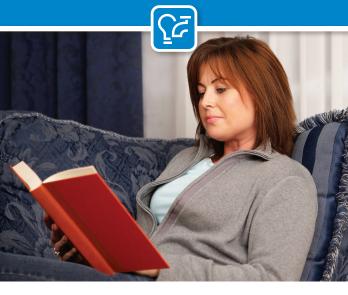# AutoPay

Bill Payment Made *Easy!*

OUC's **AutoPay** program is the most convenient, eco-friendly, worry-free way to pay your OUC bill.

With **AutoPay**, OUC automatically deducts your monthly utility bill from your bank account on your bill's due date. It's that simple. And it won't cost you a cent. No more checks to write, no more stamps, no more waiting in lines and no late fees.

To sign up for **AutoPay**, simply log-in to your online myOUC profile and enter the required information. If you don't have a myOUC online profile you can register for one at **www.ouc.com**.

For your convenience, be sure to have an OUC bill with your account and PIN number, your financial institution routing/transit number (ABA) and your checking account number ready.

OUC

The *Reliable* One®

OS-1309V2

VERY IMPORTANT INFORMATION

AutoPay customers should carefully review their monthly bill statement to identify any abnormal consumption patterns. Doing so can point out the need for energy efficiency improvements or other money-saving measures.

In the event your check is returned, you will be assessed a return fee of $25 or 5 percent of the face value for any check over $500, whichever is greater for every unpaid debit. Collection of the returned check may be handled by a third party and may be electronically debited to your bank account for the full face value of the check, plus the state allowable return fee. More than two instances of returned checks will result in automatic cancellation from **AutoPay**. Abnormally high consumption can cause a larger amount than expected to be deducted from your account. After reviewing your bill, it is your responsibility to contact OUC if your bill amount is higher than normal and you feel it is necessary to use an alternative payment method.

AutoPay usually begins within 30 to 60 days after OUC receives your authorization form. Continue to pay your bill regularly until you receive a bill that indicates **"Do Not Pay."** You will still receive a monthly statement for your review and recordkeeping.