

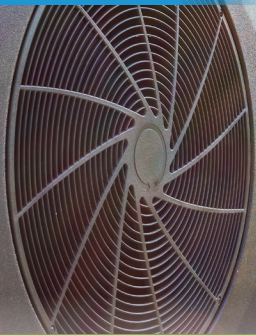


The *Reliable One*®



AMERICAN WATER  
RESOURCES®  
Of Florida

Partners since 2015



## Know who to call for heat pump and AC repairs!

The Orlando Utilities Commission (OUC — The *Reliable One*®) has partnered with American Water Resources of Florida (AWRF) to provide optional and affordable home protection plans exclusively for you.

Is your heat pump cycling incorrectly?  
Is your air conditioner blowing warm air?

Relax! *AWRF covers heat pumps and ACs!*

- Convenient billing on your OUC utility bill
- 24/7 customer support line

**CALL 877-320-4616 OR VISIT [AWRUSA.COM/OUC](http://AWRUSA.COM/OUC)**

# ENROLL NOW IN A COOLING PLAN FOR PROTECTION FROM THE UNEXPECTED!

## Check out these benefits:

	COOLING REPAIR*	BEST VALUE! PREFERRED COOLING PROTECTION*
<i>HEAT PUMP AND AIR CONDITIONER COVERAGE INCLUDED</i>	✓	✓
Coverage limit per incident	\$500	\$1,750
Coverage limit annually	\$2,000	\$3,000
Service fees	\$0	\$0
Reimbursement toward replacement if unit cannot be repaired	✓	✓
No restrictions on age, make, or model of equipment	✓	✓
Monthly price	\$15.99	\$24.99

Call 877-320-4616  
— or visit —  
**AWRUSA.COM/OUC**



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\*Exclusions and limitations apply. The plans do not cover issues occurring before the coverage effective date. Repair costs may exceed the amount of the Plan's limit of protection. In such cases, homeowners must pay the difference between the cost of the repair and the Plan's limit of protection.

For residential customers only. Plans cover one primary central cooling system, ducted electric central AC, and blower motor located in the furnace if necessary for proper operation of the cooling system; or heat pump if main source of cooling to the home, including air handler and the air handler's internal electric heat components.

Para informacion en Español, llámenos por favor al 877-320-4616.