

MEET: SHELDON OLIVER, *CUSTOMER SERVICE REPRESENTATIVE*

**“ALWAYS READY TO HELP YOU –
ONLINE & OVER THE PHONE.”**



When OUC decided to convert to digital meter technology, then-meter reader Sheldon saw an opportunity to exchange his meter reading route for a new career path at OUC. Now he spends his days helping customers understand their accounts and their energy and water use. As an Orlando native, Sheldon thinks there's nothing better than working for the hometown utility and helping customers – or as he likes to call them, his neighbors. Learn more at www.ouc.com.

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