



The Reliable One®

BILL DATE

10/01/24

ACCOUNT NUMBER

0000000000

Billing Statement for JOHN DOE

PAGE 1 OF 2

PIN#: 0000000000

SERVICE ADDRESS: 100 MAIN ST

BILL SUMMARY

DUE DATE

10/21/24

OPENING BALANCE \$119.14	-	PAYMENTS \$119.14	=	BALANCE FORWARD \$0.00	+	CURRENT CHARGES \$178.74	=	TOTAL AMOUNT DUE \$178.74
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CURRENT CHARGES

OUC Electric Service \$98.91

Meter #: 00000000 - Service Charge	\$ 18.50
Residential Electric Rate (09/03/24 - 10/01/24)	
755 kWh @ \$0.06783 (Non-Fuel)	51.21
755 kWh @ \$0.03867 (Fuel)	29.20
(\$24.38 of your Fuel Cost is exempt from Municipal Tax)	

OUC Water Service \$11.81

Meter #: 00000000	
Service Charge 5/8"	\$ 10.50
Residential Water Rate (09/03/24 - 10/01/24)	
1.643 KGAL @ \$0.80	1.31

City of Orlando Charges \$65.49

City of Orlando Wastewater (09/03/24 - 10/01/24)	
Wastewater Capacity Charge	\$ 24.38
WW Commodity Charge 1.643 KGAL @ \$5.89	9.68
Residential Solid Waste (09/03/24 - 10/01/24)	22.55
Municipal Taxes	8.88

(Continued on next page)

▲ DETACH HERE AND RETURN THIS PORTION WITH YOUR PAYMENT▲

MAKE CHECKS PAYABLE TO

Orlando Utilities Commission
PO Box 31329
Tampa, FL 33631-3329



The Reliable One®

ACCOUNT NUMBER

0000000000

DUE DATE

10/21/24

PLEASE PAY THIS AMOUNT

TOTAL AMOUNT DUE \$178.74

Pay by the due date to avoid a 1.5% late charge or minimum \$5 charge.

Seq=5670



JOHN DOE
100 MAIN ST
ORLANDO FL 32801-0000

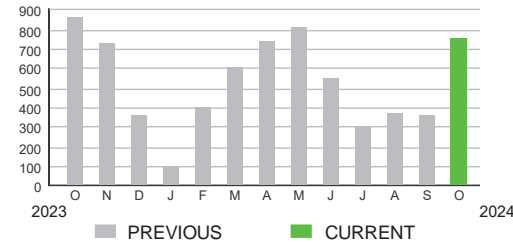
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Billing Statement for JOHN DOE

SERVICE ADDRESS: 100 MAIN ST

State of Florida Charges \$2.53
Gross Receipts Tax. \$ 2.53

Electric Usage in kWh

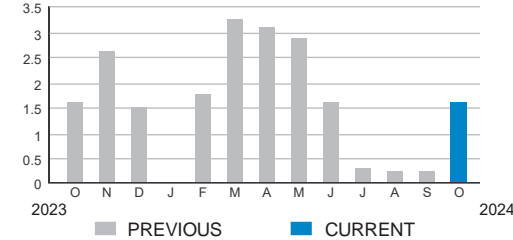


Meter Data

METER #: 00000000
CURRENT: 69,122 on 10/01/24
PREVIOUS: 68,367 on 09/03/24
TOTAL USAGE: 755 kWh
DAYS OF SERVICE: 28

AVERAGE DAILY USAGE	THIS PERIOD	LAST YEAR
	26.96 kWh	31.00 kWh

Water Usage in KGAL



Meter Data

METER #: 00000000
SIZE: 5/8"
CURRENT: 39.208 on 10/01/24
PREVIOUS: 37.565 on 09/03/24
TOTAL USAGE: 1.643 KGAL
DAYS OF SERVICE: 28

AVERAGE DAILY USAGE	THIS PERIOD	LAST YEAR
	0.06 KGAL	0.06 KGAL

HELPFUL PHONE NUMBERS

Home Warranty Protection Programs
www.awrusa.com/ouc
To file a claim, call
877-320-4624

Call Before You Dig
Sunshine 811
8-1-1 or 800-432-4770
www.sunshine811.com

2-1-1 Community Resources and
Elder Helpline for Orange County Residents
2-1-1 or 407-839-HELP (4357)

City of Orlando
Solid Waste: 407-246-2314
Wastewater: 407-246-2213

Orange County
Wastewater: 407-836-5515

USEFUL INFORMATION

Service Charge: A fixed monthly charge to cover basic costs of providing billing, metering and meter reading services.

kWh: A unit of measure for energy consumption equal to 1,000 watt hours.

KGAL: A unit of measure for water consumption equal to 1,000 gallons.

Other Agencies' Charges: Your OUC statement may contain certain fees and taxes charged by the City of Orlando, Orange County, and other state and local government agencies. Please contact these agencies for information about their charges. The Gross Receipts Tax applies to electric charges only.

WAYS TO PAY

	Online	AutoPay	Pay By Phone	Pay by Mail	Payment Locations
Payment Type Accepted	Checking Account; Credit or Debit Card	Automatic withdrawal	Checking Account; Credit or Debit Card	Check or Money Order; Never mail cash	Check, Cash or Money Order
Cost	FREE for eCheck; Convenience Fee* Using Credit/Debit	FREE	FREE for eCheck; Convenience Fee* Using Credit/Debit	Postage	FREE
Source (How To)	Register using www.ouc.com	Register using www.ouc.com	407-423-9018	Payments with bill stubs: OUC, PO Box 31329, Tampa, FL 33631-3329	More than 400 locations, including participating Amscot, CVS, Walmart, Publix and more. For a complete list, visit www.ouc.com

*All Convenience Fees are collected by third-party vendors. OUC receives no portion of these convenience fees. Please visit www.ouc.com/pay-my-bill for more information about fees.

WAYS TO CONTACT US

	Residential Customer Service	Reporting an Electric or Water Problem or Utility Theft	Reporting a Streetlight Problem
Phone	407-423-9018 or 800-848-7445	407-423-9018 or 800-848-7445	407-423-9018 or 800-848-7445
Availability	Monday - Friday 7 a.m. - 6 p.m.	24/7	24/7
Online	customerservice@ouc.com	Register at www.ouc.com to report a problem	streetlightservice@ouc.com