



CONNECTIONS

News and Information from OUC—The *Reliable One* | JULY 2024

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LOWER RATES BEGIN JULY 1

In May, OUC – The *Reliable One*'s Board of Commissioners voted to decrease electric rates for all OUC customers.

OUC's fuel rate decrease takes effect this month, resulting in lower bills for OUC customers. What does this mean for you? The average residential customer using 1,000 kilowatt hours will see a monthly savings of \$7, or \$84 annually. Mid-to-large commercial customers will see a decrease of nearly 5% to 7%.

"This rate decrease reflects our unwavering commitment to provide exceptional value and reliable service to our customers, especially as we enter the hottest months of the year," said Clint Bullock, OUC General Manager & CEO. "As temperatures soar and energy usage

follows suit, we're committed to being a trusted partner customers can count on and to promoting energy efficiency measures to help them lower their bills."

Also, starting October 1, OUC will absorb the \$1.30 currently charged by third party vendors at walk-in payment locations.

The fuel rate decrease, a pass-through cost, comes during Central Florida's hottest time of the year when A/C use is often highest. To help customers find additional ways to save on energy costs, visit OUC's Efficiency Matters webpage at ouc.com/waystosave.

\$84

Saved annually
by average
residential
customers*

5-7%

Saved annually
by mid-to-large
commercial
customers

*Using 1,000 kilowatt hours a month



OUC Modernizing Pricing Structure

In May, OUC announced the proposal of a new multi-year plan to empower customers with more choices and new opportunities to save money, better align costs equitably with how customers use electricity, and optimize OUC's power grid. Pending OUC board approval, the program is designed to modernize OUC's electric pricing structures.

To learn more, visit OUC.com.



SIMPLIFY YOUR BUDGET WITH OUC'S FREE BUDGET BILLING SERVICE

Are you tired of unpredictable swings in your utility bills? OUC understands how challenging it can be to manage fluctuating expenses, which is why OUC offers a free Budget Billing service to all residential and commercial customers. This service is designed to eliminate the seasonal ups and downs of utility bills, keeping your monthly expenses predictable and manageable.

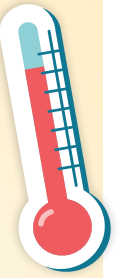
The Benefits of Budget Billing

- ✓ Stability
- ✓ Predictability
- ✓ Financial Planning



Join Budget Billing today by visiting [OUC.com/budgetbilling](https://www.ouc.com/budgetbilling) and enjoy predictable payments all year round!

6 WAYS TO BEAT THE HEAT AND SAVE MONEY!



As the mercury rises, it's essential to keep your cool without breaking the bank. With a few simple adjustments, you can stay comfortable while saving money on your utility bills. Check out these six tips:

1 Optimize Your Thermostat Settings:

Set your thermostat to 78°F or higher and the A/C fan to AUTO to reduce energy use.



2 Upgrade to a Smart Thermostat:

Install a smart thermostat to control your home's temperature remotely and save on cooling costs.

3 Utilize Blinds and Curtains:

Close blinds and curtains during the hottest parts of the day to block out heat from the sun.



4 Regularly Replace A/C Filters:

Replace A/C filters regularly to ensure efficient airflow and save energy.

5 Seal Leaks with Weather Stripping:

Use weather stripping around windows and doors to prevent cool air from escaping and hot air from entering.



6 Use Ceiling Fans Wisely:

Set to rotate clockwise at low speed to create a cooling breeze, allowing a higher thermostat setting.

2023 WATER QUALITY REPORT

Learn more about H₂OUC via the 2023 OUC Water Quality Report at [OUC.com/wqr2023](https://www.ouc.com/wqr2023).

En español [espanol.ouc.com/wqr2023](https://www.espanol.ouc.com/wqr2023).

Find more tips at [OUC.com/hotweather](https://www.ouc.com/hotweather).



NEED A NEW A/C? OUC CAN HELP!

OUC makes it easy to create an energy-efficient home. Looking to upgrade your A/C to a more efficient model? Customers who switch to a **15 SEER or higher heat pump HVAC** are eligible to receive a rebate up to \$1,630.

Learn more and apply at [OUC.com/rebates](https://www.ouc.com/rebates).

Para ver toda nuestra información en español, por favor visite [espanol.ouc.com](https://www.espanol.ouc.com).



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