



CONNECTIONS

News and Information from OUC—The *Reliable One* | OCTOBER 2019

INSIDE

Valuable Connection
in Central Florida
Hurricane Dorian
Keep It Bright. Report A Light
Adjust Irrigation Settings
2018 Water Quality Report
OUC Orlando Half Marathon

CREATING A VALUABLE CONNECTION IN CENTRAL FLORIDA

For nearly a century, OUC – The *Reliable One* has been a dynamic, innovative force in the community, ever evolving to meet customer needs. Through innovation in infrastructure and technology, we're connecting you with solutions to meet your needs

well into the future and providing you with safe, sustainable and reliable electric and water services. Discover how we're making these investments that bring value while maintaining affordable rates at OUC.com/Connected.

AS HURRICANE DORIAN APPROACHED, OUC PREPARED

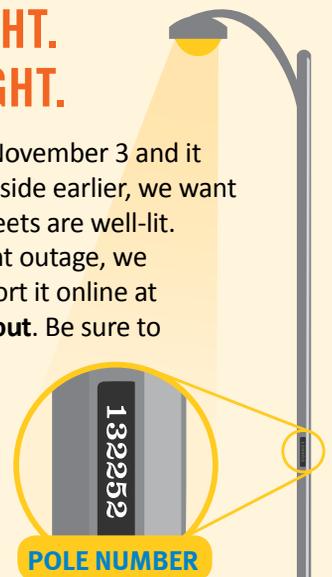


Though Hurricane Dorian spared our service territory in early September, OUC was fully prepared for a direct hit. We worked around the clock to secure supplies and additional crews from all over the nation to ride out the storm with us.

For a behind the scenes look at our storm readiness efforts and to hear from members of the team who proudly serve our communities, visit oucblog.com/dorianprep.

KEEP IT BRIGHT. REPORT A LIGHT.

As the time changes November 3 and it begins to get dark outside earlier, we want to make sure your streets are well-lit. If you spot a streetlight outage, we encourage you to report it online at OUC.com/streetlightout. Be sure to jot down the number embossed or printed on the lights pole, the nearest street address and a short description of the problem.



POLE NUMBER

ADJUST IRRIGATION SETTINGS NOVEMBER 3

When Daylight Saving Time (DST) ends **November 3**, the St. Johns River Water Management District's irrigation rules change, too. Here are the days you're allowed to water during Eastern Standard Time (EST):

- **SATURDAY:** Homes with odd-numbered or no addresses.
 - **SUNDAY:** Homes with even-numbered addresses.
 - **TUESDAY:** Non-residential (commercial, public, industrial) properties
- * Remember to water only when necessary for no more than one hour per zone and never between 10 a.m. and 4 p.m.



2018 WATER QUALITY REPORT

Learn more about H₂OUC via the 2018 OUC Water Quality Report at OUC.com/WQR. It contains important information about the source and quality of your drinking water.

To receive a printed copy, complete a request form at OUC.com/docs/2018wqr.

DON'T LET ENERGY VAMPIRES TAKE CONTROL OF YOUR HOME

Did you know that even when your home gadgets are turned off, many still consume electricity? We call this **vampire** power, and electronics like computers and TVs are the biggest culprits. Consider unplugging these devices when they're not in use, or plug them into a power strip so you can shut them off easily.



RUN A RACE IN YOUR HOMETOWN!

Track Shack presents the OUC Orlando Half Marathon and Lake Eola 5k in downtown Orlando. Run or walk in Florida's FIRST responsibly produced race that features a beautiful downtown course, finisher medal and an unforgettable post-race party at Lake Eola. Committed to leading the race to sustainability, the 42nd OUC Orlando Half Marathon is responsibly produced and emphasizes recycling, composting and water conservation.

As the title sponsor, OUC—The *Reliable One* has provided clean, great-tasting H₂OUC to runners and walkers along the route since 1999.

Your participation helps fund youth health and fitness programs through the Track Shack Youth Foundation.



Register and receive an OUC Customer discount!

Event: **Saturday, December 7**
Half Marathon—Use code:

OUCOH5off

5k—Use code: **TSLE2off**

Register online at
OrlandoHalfMarathon.com.

*Deadline to register
is Friday, November 29.*

Para ver esta edición de **OUConexión**, por favor vaya en línea a espanol.ouc.com.



ORLANDO UTILITIES COMMISSION

RELIABLE PLAZA • 100 W. Anderson Street • Orlando, FL 32801
Tel: 407-423-9018 • ouc.com

