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CONNECTIONS

News and Information from OUC—The *Reliable* One | NOVEMBER 2020

NET ZERO CO$_2$ EMISSIONS 2050

OUR PLAN TO END COAL-FIRED GENERATION, REACH NET ZERO CO$_2$ EMISSIONS

OUC management has made a recommendation to significantly reduce the use of coal no later than 2025, and eliminate it no later than 2027. This recommendation comes as a result of our Electric Integrated Resource Plan (EIRP), a 30-year energy roadmap, and directionally aligns with City of **Orlando Mayor Buddy Dyer**'s 2017 aspirational proclamation to achieve 100% renewable energy generation by 2050.

"For nearly a century, OUC has provided reliable, affordable essential electric and water services to our customers," said **Clint Bullock, General Manager & CEO**. "As we evolve to deliver clean energy and value to our customers, we've made significant investments in innovative, sustainable solutions. This EIRP energy roadmap – which is the result of a comprehensive, sophisticated analysis – will allow us to meet the critical Net Zero CO$_2$ Emissions by 2050 goal, as well as interim targets of 50% CO$_2$ emissions reduction by 2030 and 75% by 2040 as we move toward a cleaner, greener future."

Under the proposal, OUC would:

- **Significantly reduce coal-fired generation** no later than 2025 and eliminate it no later than 2027, using coal-to-gas conversion as a technology bridge. The two converted coal-to-gas units would be retired no later than 2040.
- **Transition to solar power and energy storage** because they're the most viable renewable resources in Florida for the foreseeable future. Meanwhile, OUC would continue to monitor cost and performance developments for new and existing clean technologies, such as hydrogen and small modular reactors.
- **Seek to diversify generation technologies** to include other renewable resources, such as wind-by-wire generation, to greatly reduce dependency on solar and storage.
  - **Strive to maintain competitive rates for customers while achieving strategic goals.** Advancements of this magnitude require significant investments. However, the recommendation delivers the best value.

PUBLIC WORKSHOP TO BE HELD NOV. 17

The public will have an opportunity to offer input on the recommendation at 2 p.m., November 17, 2020. OUC's Board will approve the EIRP at a later date.

For more details on the workshop and to RSVP, visit OUCRoadmap.com.

MOMENTARY OUTAGES | *Minimize Longer Interruptions*

Have you ever been sitting at home when your lights flicker or dim, then brighten again?

Perhaps you notice them more as you work from home and your kids attend school virtually. These momentary outages are electric interruptions that usually last less than one second. They are usually caused by an automatic defense mechanism that's built into OUC's electric system, designed to prevent long-term outages. While certainly inconvenient, these very small voltage changes do not damage homes or businesses, and they don't require surge protection as a lightning strike would. OUC works hard year-round to limit these momentary outages through regular tree-trimming near power lines and by maintaining wildlife protection at overhead transformer locations.

To learn more, visit **www.ouc.com/ momentaryoutages**.

PROCESSING PAYMENTS SAFELY AND SECURELY

OUC has switched to third-party vendor **Bill2Pay** to process credit card payments safely and securely. In October, the credit card processing fee when paying over the phone or on **myOUC** changed to the following:

- Residential customers pay $2.50 per $1,000 transaction.
- Commercial customers pay $5 per $1,000 transaction, with the ability to pay up to $100,000 daily.

No immediate action is needed on your part; however, if you have previously stored your credit card information in your myOUC account, you may be asked to reenter it when you pay your next bill. Be advised these payments will appear on your credit card statement as **"B2P* OUC."**

For more information on convenient payment options, visit **www.OUC.com/waystopay** or contact Customer Service at **407-423-9018**.

2019 WATER QUALITY REPORT
CLEAN · SAFE · RELIABLE

Learn more about H₂OUC via the OUC Water Quality Report at **OUC.com/wqr2019** or to request a printed copy, call **407-423-9018** or visit **OUC.com/wqrrequest**.

*Para asistencia en español con el Reporte Anual 2019 de la Calidad del Agua favor de llamar al teléfono **407-423-9018**.*

RUN A RACE IN YOUR *HOMETOWN!*

Track Shack presents the **OUC Orlando Half Marathon and Lake Eola Virtual 5k in downtown Orlando, Saturday, December 5**. Together with the City of Orlando, Track Shack has created a safe running and walking experience for participants, volunteers and neighborhoods along the route.

There are two ways to enjoy the 44th OUC Orlando Half Marathon and Lake Eola Virtual 5k:

- **VIRTUALLY!** Running "virtual" means participants run or walk the race individually from anywhere and receive the race T-shirt, bib number and finisher medal.
- **IN PERSON!** Run or walk the 13.1-mile race following safety protocols for running events.

Your participation helps fund youth health and fitness programs through the Track Shack Youth Foundation!

Sign up TODAY to run, walk, or cheer at the OUC Orlando Half Marathon and Lake Eola Virtual 5K.

13.1 OUC ORLANDO HALF MARATHON

VIRTUAL 5K

REGISTER NOW TO RECEIVE AN OUC CUSTOMER DISCOUNT!

$10 off - Half Marathon (13.1 miles)
Use code: OUC2020
$5 off - 5k Virtual (3.1 miles)
Use code: TSLE2020
Event Date: Saturday, December 5, 2020
Location: Lake Eola, Downtown Orlando
For more info, run to:
OrlandoHalfMarathon.com